

McAfee ePolicy Orchestrator 5.10 Essentials

McAfee® Education Services eLearning Course

The McAfee® ePolicy Orchestrator® 5.10 Essentials Course from McAfee Education Services provides attendees with hands-on learning about using the tools needed to efficiently install, configure, operate, and troubleshoot issues relating to McAfee ePolicy Orchestrator (McAfee® ePO™) software to safeguard intellectual property and ensure compliance and identify its components, architecture, and communications.

Audience

System and network administrators, security personnel, auditors, and/or consultants concerned with network and system security should take this course.

Course Goals

- Define the McAfee ePO software and McAfee® Agent, and explain its purpose, key characteristics, and functions.
 - Install, upgrade, and uninstall McAfee ePO software.
 - Deploy and configure McAfee products to endpoints.
 - Configure server tasks and permission sets.
 - Create and manage policies and rules.
 - Describe the new policy, task approval, and new policy catalog functionality.
 - Create and interpret important McAfee ePO software reports.
 - Perform basic trouble shooting for McAfee ePO software.
 - Identify McAfee ePO software components, architecture, and communications.
 - Describe basic navigation within the McAfee ePO software console.
 - Define and give examples of managed systems.
 - Navigate the McAfee Agent interface.
 - Identify best practices.
 - Describe the new McAfee ePO Support Center Health Check functionality.
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COURSE DESCRIPTION

Agenda at a Glance—8 hours

Module 1: McAfee ePolicy Orchestrator (On Premises) 5.10— Course Introduction

- McAfee ePO Software Overview
- McAfee Agent Overview

Module 2: Installation and Upgrade Overview

- Installation and Upgrade Overview: Student Guide
- Installation: Student Guide
- McAfee ePO 5.10 Software (On Premises): Installation
- Upgrade: Student Guide
- McAfee ePO Updater Tool for McAfee ePO 5.10 Software
- Upgrade to McAfee ePO 5.10 Software

Module 3: Server Configuration

- Server Configuration: Student Guide
- Menu Bar Notifications
- Registered Servers Functionality
- New User Interface Functionality
- Server Configuration Features Overview
- Creating a Tag

Module 4: Product Management

- Product Management: Student Guide
- Client Task Assignments
- Client Task Comparison Tool
- Client Task Approvals Process
- Software Extension Installation: Manual

- Software Extension Update: Manual
- Software Package Installation: Manual
- Software Package Update: Manual
- Software Catalog New Features and Functionality
- Software Catalog Package/Extension Check-In
- Software Catalog Package/Extension Update
- Software Catalog Package/Extension Removal
- Product Deployment Project

Module 5: Policy Management

- Policy Management: Student Guide
- Policy Catalog Refresh
- Policy Assignments Functionality
- Policy Assignment Rules Functionality
- Create, Update, and Manage Policies
- Policy Comparison Tool
- Policy History
- Approval Management

Module 6: Dashboards, Queries, and Reports

- Dashboards, Queries, and Reports: Student Guide
- Dashboards Overview
- Queries Overview
- Reporting Overview
- Reviewing the Audit Log

Recommended Pre-Work

It is recommended that students have a:

- Working knowledge of networking, system administration, and security
- Basic understanding of computer security concepts
- General understanding of internet services
- Working knowledge of McAfee ePO software

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Module 7: User Accounts and Permissions

- User Accounts and Permissions: Student Guide
- Creating a User Account
- Permission Sets

Module 8: Disaster Recovery

- Disaster Recovery: Student Guide
- Disaster Recovery Snapshot

Module 9: Troubleshooting Basics

- Troubleshooting Basics: Student Guide

Module 10: McAfee ePO Support Center Health Check Student Guide

- McAfee ePO Support Center Extension: Extension Check-In Process
 - McAfee ePO Support Center Extension: McAfee ePO Server Health Topic Overview
 - McAfee ePO Support Center Extension: Support Notifications (SNS) Topic Overview
 - McAfee ePO Support Center Extension: Product Information Topic Overview
 - McAfee ePO Support Center Extension: Search Support Topic Overview
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2821 Mission College Boulevard
Santa Clara, CA 95054
888 847 8766
www.mcafee.com

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